



TRANSPUTEC

# MSP TRANSITION FOR GORE STREET CAPITAL LTD

CASE STUDY



# THE CUSTOMER

Gore Street Capital was formed in 2015 as a global platform to acquire and manage renewable energy assets. Gore Street Capital comprises professionals experienced in sourcing and structuring acquisitions and managing the construction and operation of energy assets worldwide. In 2018, Gore Street Capital created the UK energy storage investment class, listing Gore Street Energy Storage Fund (LSE: GSF) on the premium segment of the London Stock Exchange, as it believed that storage would be critical in the fight against climate change.

"Transputec team have provided excellent support throughout, providing clear guidance on the process and updates on progress along with defining areas for improvement."

**Josie Boyce, Office Manager**

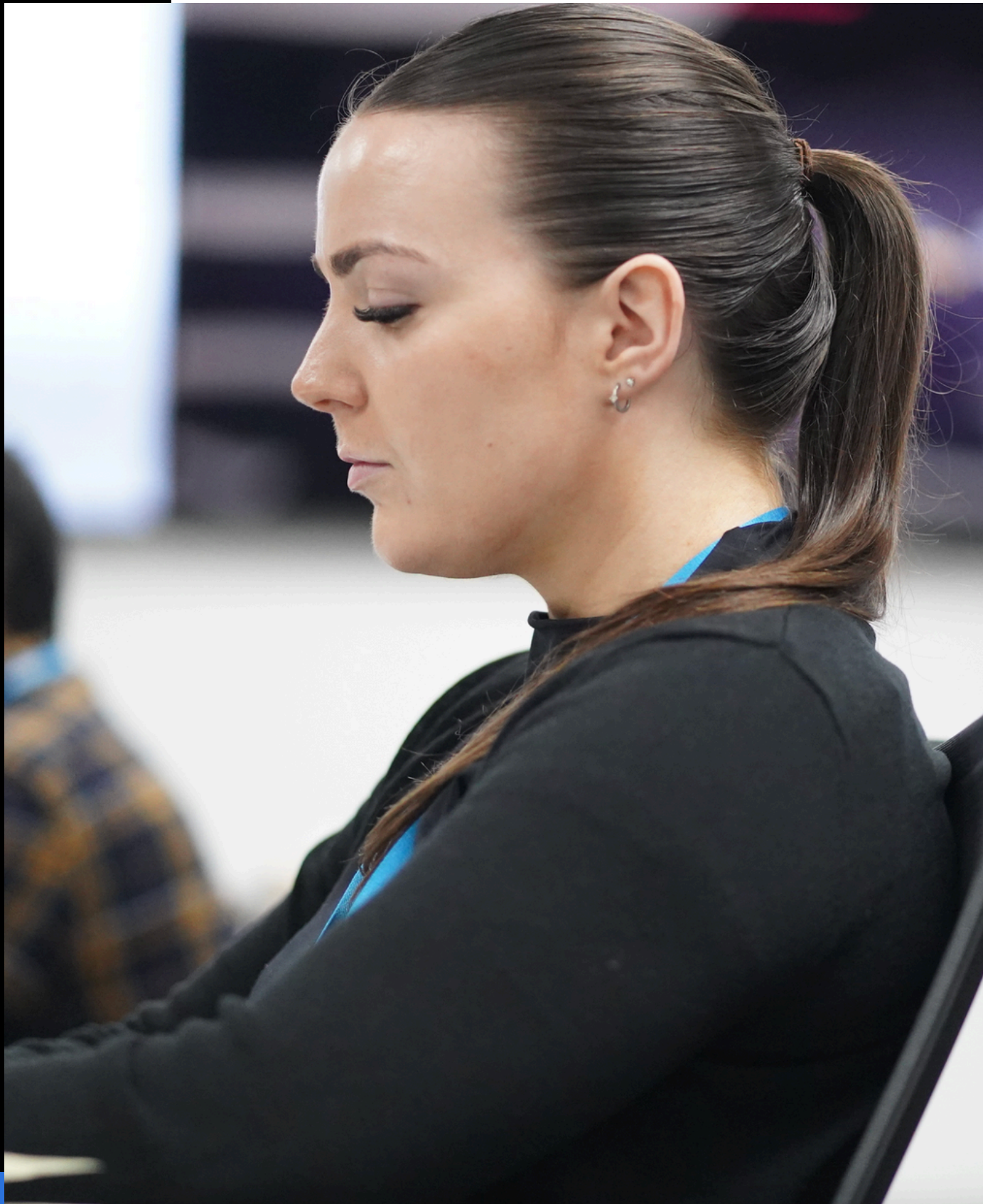




# THE CHALLENGE

Gore Street Capital faced challenges with its existing IT systems, including performance, availability, and security concerns. They sought a reliable IT support partner capable of meeting high expectations and seamlessly transitioning their services without disrupting business operations.





# OUR APPROACH

Transputec initiated an extensive discovery process to assess Gore Street Capital's IT environment, meticulously identifying critical issues and potential risks. By closely collaborating with the client and their previously managed service provider, Transputec crafted tailored solutions, implemented new processes, transitioned existing services, and effectively identified challenges to ensure a seamless transition. This encompassed a range of Managed IT Services, including Infrastructure Management, Helpdesk and End-User Support, Proactive Monitoring, and Cloud Solutions, all aimed at enhancing scalability, performance, and reliability.

Through these concerted efforts, Transputec not only facilitated a smooth transition for Gore Street Capital but also optimised its IT infrastructure and bolstered cybersecurity measures, laying a solid foundation for future growth and operational excellence.





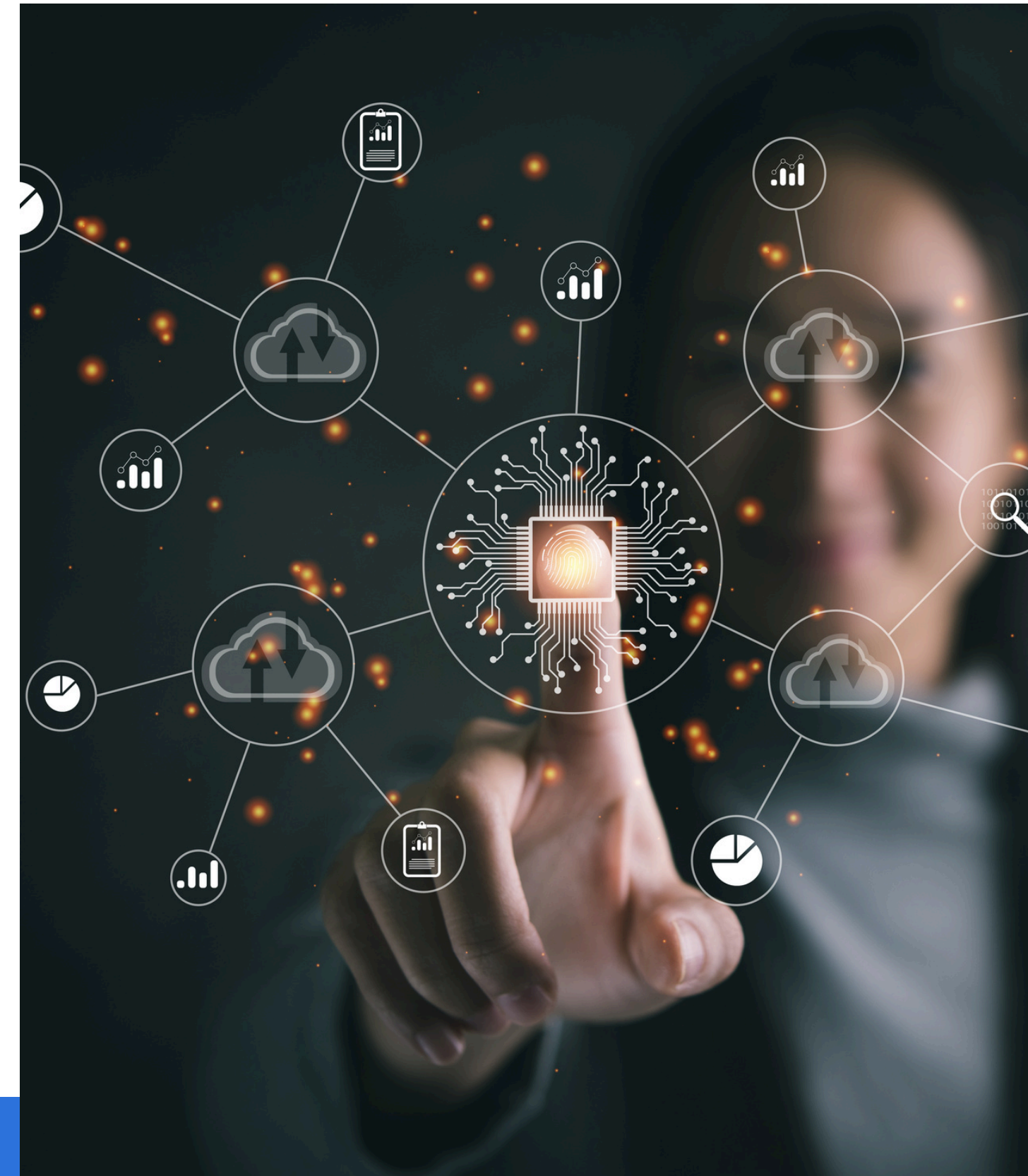
# THE OUTCOME

Following a successful migration, Gore Street Capital witnessed significant improvements in performance, availability, and security. The deployment of monitoring and management agents, coupled with the seamless transition of various third-party services, guaranteed uninterrupted support and management. Post-transition, Gore Street Capital reported heightened IT system reliability and efficiency, thereby enhancing overall business operations.

Transputec remained steadfast in providing support, offering clear guidance, timely updates on progress, and collaborating with Gore Street Capital to identify areas for improvement demonstrating our commitment to delivering tailored solutions to meet the evolving needs of Gore Street Capital.

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Josie Boyce, Office Manager  
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